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OWNER NOTIFICATION LETTER

August, 2017

Enhanced Warranty Coverage for Engine Oil Consumption Concerns

Dear Subaru Owner:

You are receiving this letter because our records show that you own the vehicle identified above which is eligible for a warranty enhancement for engine oil consumption concerns.

With customer satisfaction always in mind, and in light of certain concerns raised regarding oil consumption in some Subaru vehicle models, Subaru Canada, Inc. (SCI) is extending the Major Component Limited Warranty on your vehicle (for engine oil consumption concerns only) to eight years or 160,000 km (whichever comes first) from the date it was put into service.

If your vehicle already exceeds 8 years or 160,000 km, the warranty extension for engine oil consumption issues will be for one year with unlimited mileage from the date of this notice.

Any necessary repairs will be made based on the results of a controlled oil consumption test conducted by an authorized Subaru Dealer.

If you have already paid out of pocket expenses to address an oil consumption issue with your Subaru, you may be eligible for reimbursement under certain conditions. **Please note that you have until November 30th, 2017 to submit claims for consideration**

This warranty extension is transferable to any new owners of your vehicle.

What should you do?

If your vehicle requires a top up of engine oil of 1 liter or less for every 6,000 km it is performing as designed and you don't need to do anything but keep this notification and pass it on to the new owner if you sell your vehicle.

If you believe that your vehicle consumes more than 1 liter of engine oil per 6,000 km, please contact your Subaru dealer, who will perform a controlled oil consumption test.

For more information concerning this warranty extension, including limitations, or to submit a claim for reimbursement please visit www.subaru.ca/ocprogram or contact us at 1-800-327-2455. Claims can also be mailed in to:

Subaru Oil Consumption
P O Box 190
Richmond Hill, ON
L4B 4R5

Best regards,
SUBARU CANADA, INC.